



Continuous Improvement

Are you ready to elevate your skills
and create a high functioning team?





People



Environment



Success Formula



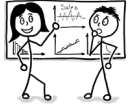
Community



Common Framework



FACILITATION



Performance



Genuine Collaboration



OPENNESS



Self Assessment



Complementary



TECHNICAL

HOW we do continuous improvement, our guiding principles and strengths



ACCEPTANCE



COLLABORATION

WHAT is continuous improvement, our role and what we do

At Tri Helix, we believe in building a sustainable future, so our families, communities, companies and employees prosper. In this future, we actively engage people, environment, community and partnerships and business performance.

HOW we will realise this sustainable future is by using the success formula, a common continuous improvement framework and an unwavering focus on genuine collaboration; motivation to improve using self assessments; and complementing other business frameworks to implement their ideas.

WHAT Tri Helix does is use the Continuous Improvement Framework, to collaborate with your Business and Subject Matter Experts to facilitate open, productive and meaningful conversations exploring the technical and acceptance aspects of improvement.



Continuous improvement framework



The Tri Helix Continuous Improvement Framework is a team and individual based framework which is driven by collaboration with all stakeholders. It describes how to organise and facilitate continuous improvement using conversations. The framework complements and delivers improvements identified within other technical frameworks.

Its focus is on how to improve the quality and efficiency of your work and is designed to bring the best out of people, go beyond the obvious and deliver tangible outputs with urgency and commitment. It can be applied to various business frameworks (eg: Health, Safety, Environment and Community, Production, Asset Management, Engineering and Project execution frameworks.)



Continuous improvement upskills the team to deliver the critical conversations required to make a difference at our site.

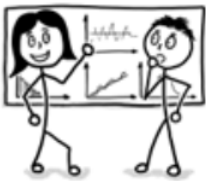


Continuous improvement benefits



CEO will:

- Implement strategic plans with expected outcomes.
- See a common approach complementing existing business processes.
- Establish a culture of openness and transparency.
- Have confidence that people are fully considered.
- Empower employees to be successful.
- Know business risks are effectively managed.



General Manager will:

- Have motivated, engaged, inspired and productive leads.
- Apply a common approach to project success.
- Implement an improvement culture focused on people.
- Experience valuable and useful meetings and workshops.
- Have confidence, the right work is done at the right time.
- Exceed department KPI's (Quality, cost and time).
- Have a checklist for success.



Leads/Supervisors will:

- Engender a sense of belonging and ownership in others.
- Make work engaging, inspiring, creative and fun.
- Adopt self-awareness and growth mindset.
- Plan and deliver effective projects, meetings and workshops.
- Connect with diverse people and maintain a work/life balance.
- Utilise project and change mgmt rigor.
- Meet project KPI's (Quality, cost and time).

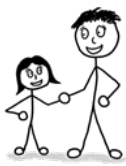


Team Members will:

- Have a voice and be acknowledged.
- Have a sense of ownership and belonging.
- Participate in productive projects, meetings and workshops.
- Work effectively with other team members.
- Experience personal growth and opportunity.
- Meet personal KPI's (Quality, cost and time).
- Maintain a work/life balance.

Continuous improvement purpose

It's our contribution to a sustainable future through excellence in continuous improvement at the local site.



People

We believe in people's health and wellbeing. A place where individuals and families can prosper. Where diversity, inclusion and gender equity are fostered creating a sense of belonging. A place where leaders drive innovation empowering a positive and lifelong learning workplace culture.



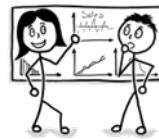
Environment

We believe in taking action to combat climate change, a place where oceans and waterways are protected, where the land is valued and sustainably managed, enhancing ecosystems and biodiversity. Where energy consumption, emissions and waste are reduced and where water quality and usage are managed sustainably.



Community and partnerships

We believe in promoting peaceful and inclusive communities. A place where local and indigenous participation is developed and fostered. Where land access, heritage and social impacts are well understood, managed and supported with investment. Where surrounding cities are inclusive, safe, resilient and sustainable. Where partnerships with the community, governments, industry and research are actively sought. A place where energy can be affordably accessed by all.



Business performance

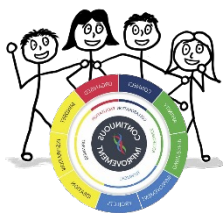
We believe in leaving a positive legacy in the form of a sustainable operation. A place with opportunities for employees and the community long into the future. Where the operation is safe, responsible, efficient and productive while consistently delivering intended value. Where the operations consumption of materials and production patterns are sustainable. Where infrastructure is driven by innovation and clean and environmentally sound technologies and processes.

Continuous improvement methods



Success formula

Continuous improvement is achieved by implementing the success formula, conducting the various types of conversations required for successful continuous improvement. An unwavering focus is placed on delivering productive and meaningful conversations so people connect, build relationships and improve together.



Common framework

Implementing a common Continuous Improvement Framework offers a unique and holistic approach to delivering the important conversations required to continually improve. It is user driven and digitally based with over 250 supporting tools.



Genuine collaboration

Genuine collaboration comes from working with the best and most diverse people; creating lasting and personal connections built on trust and respect; fostering a sense of community with shared goals and a larger purpose; and embracing the digital world with confidence and energy.



Self-assessment

We utilise open and honest self-assessments, where we use documentation and practical tools to improve team performance and develop the necessary skills to deliver improvements within the company.



Integrated

Continuous Improvement integrates with other frameworks, implementing ideas identified from existing business frameworks, and upskilling the team to deliver the critical conversations required to implement ideas successfully.

Continuous improvement techniques

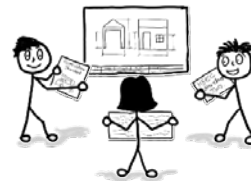


Continuous Improvement takes opportunity from its conception through to its realisation providing increasing value to the business.



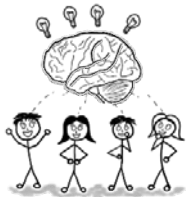
Facilitation

Bring the best out of people by amplifying the openness and acceptance of technical work in people's hearts and minds. To be self-aware, genuinely care about the team and prepare for and deliver meaningful and productive conversations that are safe, open and non-judgemental. This skill set can be learnt.



Technical

Deliver the tangible outputs from the work. To plan, organise, secure and manage resources to ensure successful completion of goals and deliver the scope as promised. To take an idea from start to finish and realise the benefits in the business.



Openness

Go beyond the obvious. To make a difference. To challenge, sharpen and redirect thinking towards provocative and radical ideas. Make problem solving creative, fun and repeatable. Establish a desire to change, by being motivated and learning from others. Harness the collective knowledge of a group and funnel their thinking to deliver an agreed, prioritised set of actions.



Acceptance

Establish urgency and commitment to ensure all the technical work is undertaken meaningfully and accepted in people's hearts and minds at a sub-conscious level. To bring people together from different backgrounds and cultures to share knowledge, experience and combine their efforts to solve problems.

WHO will thrive using the Tri Helix Continuous Improvement Framework

ORGANISATION
HUMAN RESOURCES
HEALTH, SAFETY & SECURITY
COMMUNITY & SOCIAL PERFORMANCE
ENVIRONMENT
PRODUCTION
ASSET MANAGEMENT
ENGINEERING & PROJECTS
SUPPLY
INFORMATION MANAGEMENT
FINANCE
MARKETING & SALES
CONTINUOUS IMPROVEMENT

HOW the Tri Helix Continuous Framework works

The Tri Helix Continuous Improvement Framework is designed to complement pre-existing frameworks across all departments in an organisation.

The Tri Helix Continuous Improvement Framework is designed to assist your Business and Subject Matter Experts to facilitate open, productive, and meaningful conversations exploring the technical and acceptance aspects of improvement.

The improvement ideas are systematically implemented using the Tri Helix Success Formula. This formula is supported by a suite of over 250 tools designed to develop the conversations within your team. We work with your team and upskill them to deliver the critical conversations required at the right time to realise the improvement within your organisation.

The Tri Helix team has successfully worked with existing business frameworks including, but not limited to:

- Health and Safety
- Environment and Community
- Production
- Asset Management
- Engineering
- Project execution

Continuous improvement is what sets apart good companies from great ones.

Are you ready to elevate your skills and create a high functioning team?

Some of the businesses experiencing success assisted by Tri Helix Continuous Improvement Framework include:

GLENCORE

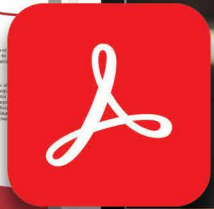
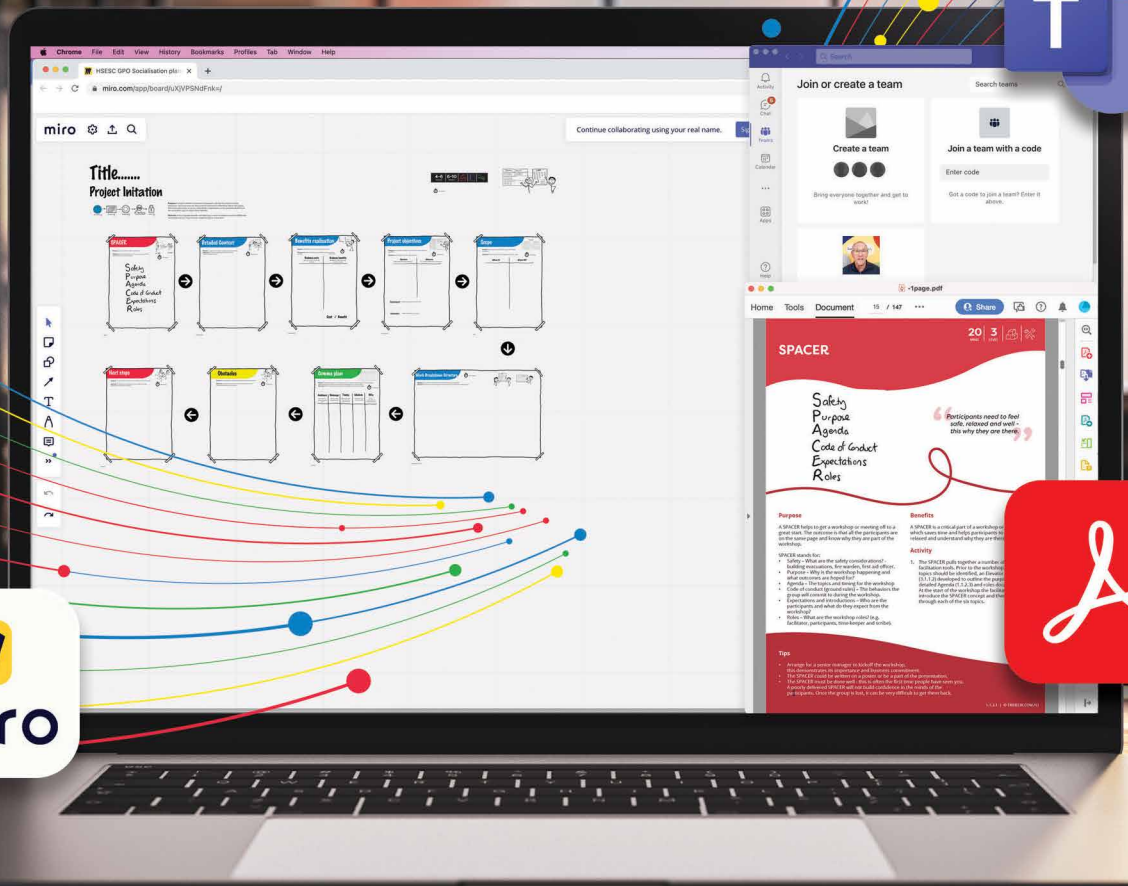


RioTinto

BHP



HOW the Tri Helix Continuous Framework comes together



The Tri Helix Continuous Framework comes together by using the Success Formula supported by over 250 tools. Tri Helix will design a customised workshop to evolve how you and your team work together.

With digital whiteboards we can facilitate your customised workshop virtually, Face-2-Face or as a hybrid of these.

“

If people are the key to effective and successful outcomes, then collaboration is how we enhance and magnify that success.



Request your complementary review session.

David Jenkins
Director
+61 432 786 794
djenkins@trihelix.com.au
www.trihelix.com.au

