

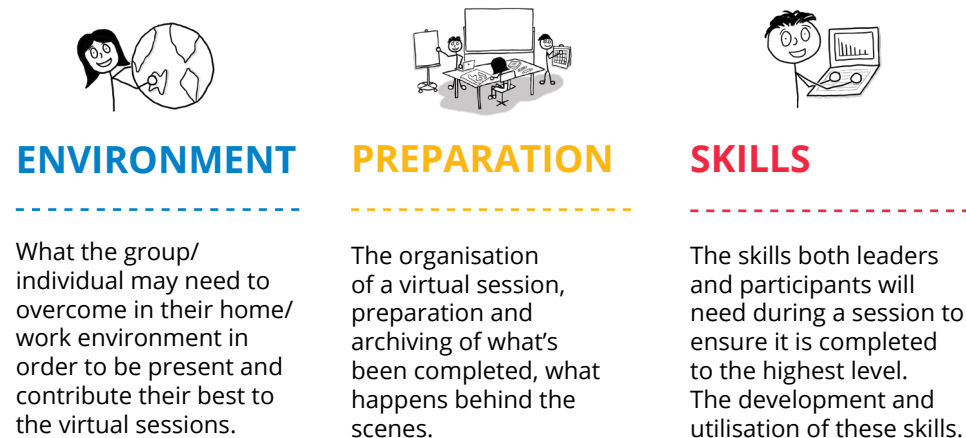
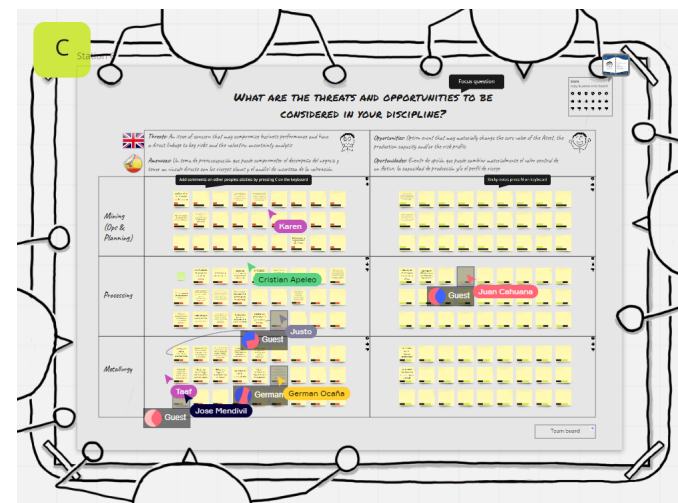


**COLLABORATING
VIRTUALLY USING MIRO**

COLLABORATING VIRTUALLY

In a fifth of a second, our sub-contentious brain automatically recognises social triggers to approach (primary rewards) or avoid (primary threats). The approach-avoid response has a dramatic effect on our perceptions, problem solving, decision-making, stress management, collaboration and motivation. Our research identified the threats and rewards driving virtual collaboration with actions to avoid the threat and maximise the reward.

Our global training program revealed obstacles around moving collaboration into the virtual space. We identified logistical and psychological obstacles that fell into the three main categories of **Environment, Organisation and Skills**. Our experience at Trihelix has helped us to address these obstacles.



VIRTUAL TEAMS & MANTRAS

VIRTUAL TEAMS

To have remote teams contributing and making a positive impact by collaborating virtually.

Does your team:

- ✓ Use **virtual collaboration tools** to harness peoples contribution in real time
- ✓ Have **productive and meaningful remote conversations** that lead to sustainable outcomes
- ✓ Facilitate and **foster openness and trust**

VIRTUAL MANTRAS

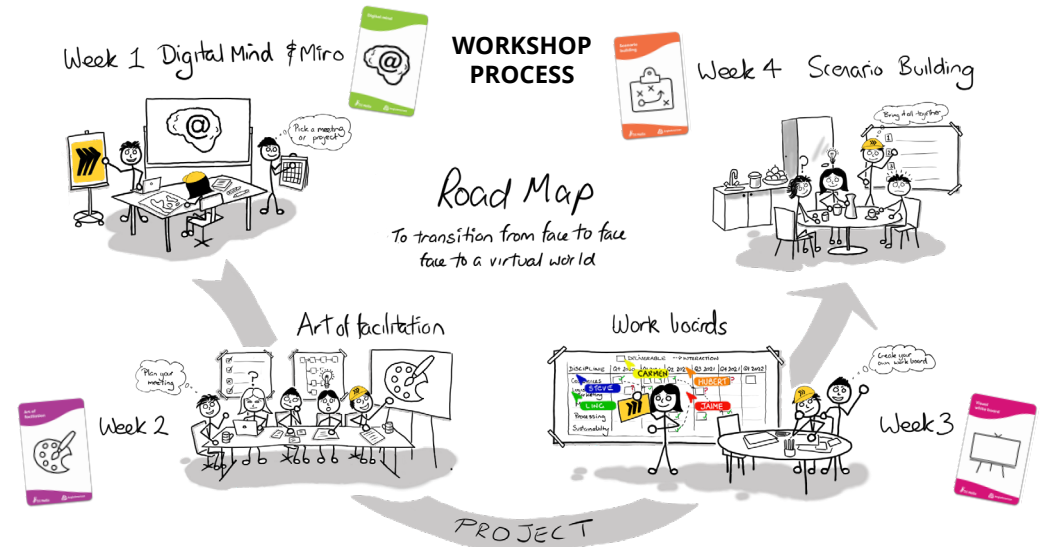
To harness the value of virtual collaboration, ensure the following mantras are intertwined within all of our work.

Does your team:

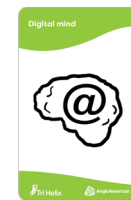
- ✓ **Work in parallel** to maximise collaboration
- ✓ Treat virtual collaboration like a **series of sprints**
- ✓ **Be visual** in everything they do
- ✓ **Over prepare** and over prepare
- ✓ **Change their game** in order to be on top of the game



TRAINING PROGRAM



DOES YOUR TEAM:



- ✓ Fully **exploit the digital world** by bringing together virtual teams, tools and techniques
- ✓ **Harness** the full potential of the virtual world and its **technology**
- ✓ Bring people from different backgrounds and cultures together to **share knowledge and experience**, and to **combine** their **efforts** to solve problems



- ✓ **Collaborate** using productive and meaningful conversations so **everyone's thoughts** are captured and discussed
- ✓ Focus on the **right topics** and maximise people's contribution



- ✓ Improve productivity, connection and trust using **visual whiteboards**
- ✓ **Collaborate** on the board in **real time** to provide instant feedback
- ✓ **Work** on the whiteboard in **parallel** to accelerate progress
- ✓ Use **remote methods** and **templates** to facilitate collaboration
- ✓ **Maintain the whiteboard** and publish the outcomes



- ✓ **Mix and match** remote methods depending the problem to be addressed.
- ✓ **Combine multiple methods** into one workshop to produce a specific outcome.
- ✓ Use pre-defined **industry scenarios** to streamline planning and delivery.
- ✓ Mix and match scenarios to create an **optimised scenario** for specific situation.

Virtual mantra

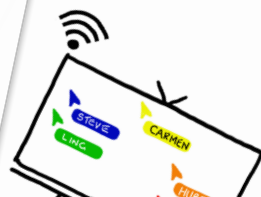


Benefits

To create flexible, productive and trusting virtual teams who collaborate effectively.

- Does your team:
- Drive effective virtual collaboration by improving remote work using a **digital mindset**
 - **Facilitate effective collaboration** through productive and meaningful remote conversations that build alignment, clarity and focus
 - Harness large and flexible **virtual work space** that fosters creativity in real time
 - Use **scenarios** as a recipe for success by combining various remote methods to deliver a best outcome

Virtual collaboration



TRAINING PROGRAM SUCCESS FORMULA

$$\text{Success} = F(T+A)$$

SUCCESS FORMULA

"The success formula describes the relationship between the various types of conversations."

FACILITATION



FACILITATION

Bring the best out of people by amplifying the openness and acceptance of technical work in people's hearts and minds. To be self-aware, genuinely care about the team and prepare for and deliver meaningful and productive conversations that are safe, open and non-judgemental. This skill set that can be learnt.

OPENNESS



OPENNESS

Go beyond the obvious. To make a difference. To challenge, sharpen and redirect thinking towards provocative and radical ideas. Make problem solving creative, fun and repeatable. Establish a desire to change, by being motivated and learning from others. Harness the collective knowledge of a group and funnel their thinking to deliver an agreed, prioritised set of actions.

TECHNICAL



TECHNICAL

Deliver the tangible outputs from the work. To plan, organise, secure and manage resources to ensure successful completion of goals and deliver the scope as promised. To take an idea from start to finish and realise the benefits in the business.

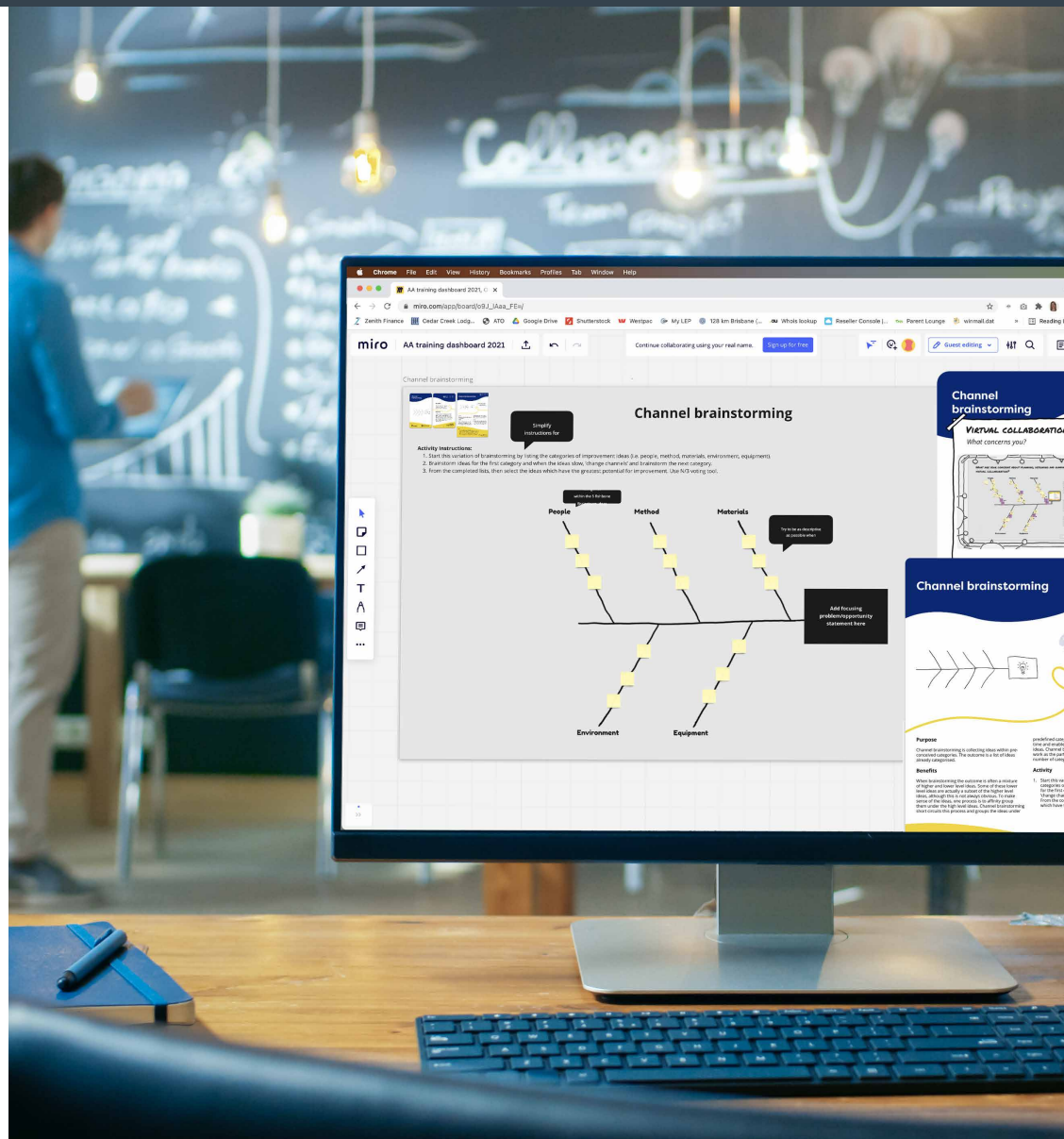
ACCEPTANCE



ACCEPTANCE

Establish urgency and commitment to ensure all the technical work is undertaken meaningfully and accepted in people's hearts and minds at a sub-conscious level. To bring people together from different backgrounds and cultures to share knowledge, experience and combine their efforts to solve problems.

SUPPORTING RESOURCES TOOLS & TEMPLATES



Over **30** tool case studies with Miro templates

MICRO LEARNING

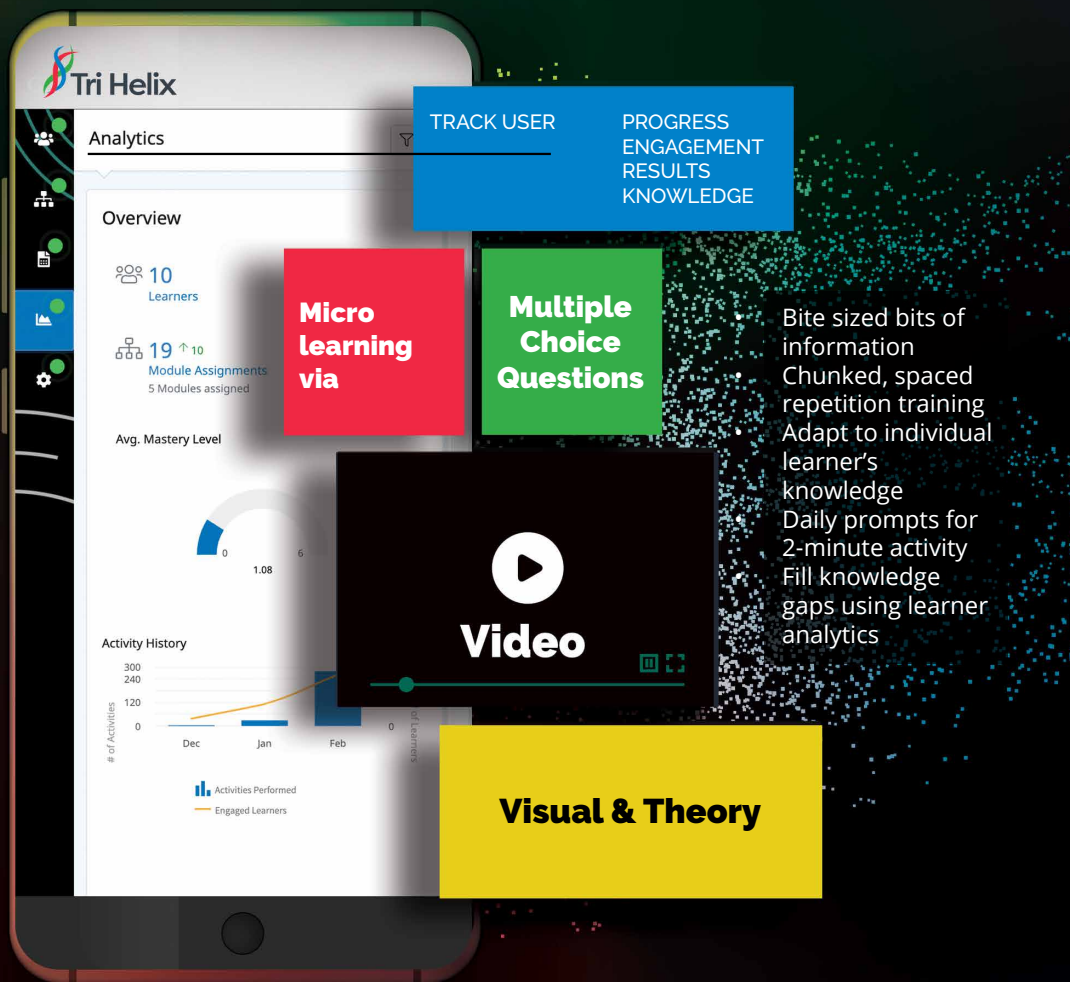
PROMOTES ACTIVE LEARNING

Active learning makes it safe to make mistakes while exploring content more deeply. The processing and probing lead learners to form connections among content from different training modules and experiences. It empowers learners to control their learning by exploring and engaging more deeply with content.

LEARNING: MADE CONVENIENT

SIMPLIFY YOUR TRAINING DELIVERY

With micro learning, you don't create huge, hour-long single modules — you start by creating a knowledge map of your training content. You simply engage your learners to eliminate knowledge gaps.



LEADERBOARDS AND CONTESTS

Learning designers have found that leaderboards and contests are a great way to motivate learners, enhance team building, and drive performance. That's because customised leaderboards and contests motivate learners to complete more Mastery Moments, work toward their individual mastery goals, and edge out their competitors as they master new content and eliminate knowledge gaps.

ENSURE LONG-TERM KNOWLEDGE RETENTION

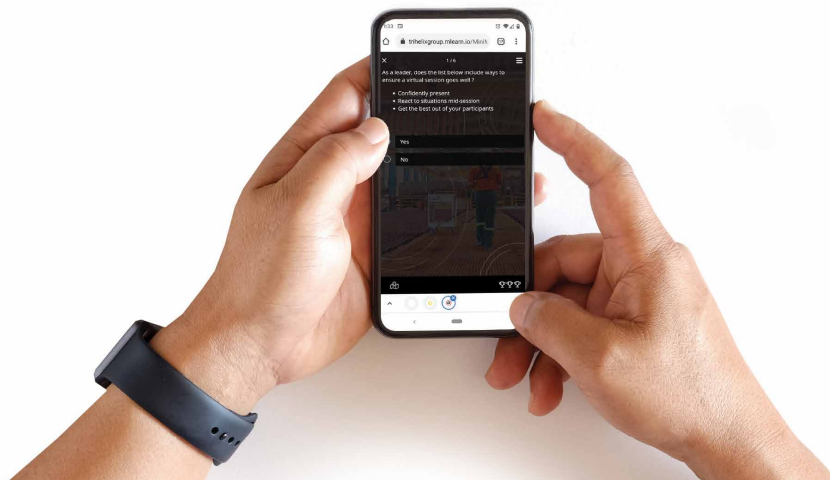
Traditional eLearning quizzes exercise only a fraction of your content, and it's one-and-done. But over time, Micro learning exercises 100% of all content, using spaced repetition and adaptive algorithms as part of a robust knowledge retention strategy to ensure learners are actually retaining the information.

SHOWCASE YOUR TRAINING SUCCESS

Using our analytics, watch your knowledge gaps decrease, and see how mastery correlates to better performance on the metrics that matter most.

USES

- Individual/department/toolbox talks
- Promote collaboration and (friendly) competition with co-workers



**DISCOVER HOW
TO SOLVE TODAY'S
UNIQUE PROBLEMS,
AND ENABLE TEAMS
AND LEADERS TO
HAVE SUCCESSFUL,
PRODUCTIVE AND
MEANINGFUL
COLLABORATION
VIRTUALLY.**

At Trihelix we have a passion for facilitating virtually. Over the past year we have worked on 27 projects, including over 80 virtual sessions, involving over 700 people globally.

And we're only just getting started!

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